

Managing Key Customer Relationships in Construction



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ILM Level 5 Award in Leadership and Management

Timetable



September 2021

Activity	Date
Live online induction*	20 September 2021
Unit 1 release —Managing customer relations	27 September 2021
Unit 1—Live online tutorial*	12 October 2021
Unit 1—Assessment submission	25 October 2021
Unit 2 release—Partnership working	1 November 2021
Unit 2—Live online tutorial*	16 November 2021
Unit 2—Assessment submission	29 November 2021
Unit 3 release—Making professional presentations	6 December 2021
Unit 3—Live online tutorial*	14 December 2021
Unit 3—Assessment submission	10 January 2022

*Live tutorials are delivered in 2 hour sessions and are recorded if you are unable to attend.

Online Blended Learning

Learner Platform | Recorded Lectures | Live Tutorials